

 Management Systems Certification Services <a href="#">Management Systems Certification</a>	Customer Satisfaction Form		Doc. No.: 02FM09R0							
			Main Doc.: 02PR05							
				Effective: 03/02/2024						
Dear management representative										
While thanking the good trust and cooperation of that respected organization in the implementation of the recent audit and wishing you more and more success, considering the great importance of the valuable opinions of that organization to improve the quality of services, please take a few minutes of your precious time to Complete this form and help us provide better services. Thanks CEO										
<b>Standard Type</b>										
<b>Audit Date</b>										
<b>Audit Type</b>										
<b>10 is the highest level of satisfaction and 1 is the lowest level of satisfaction. For scores less than 6, please explain</b>										
<b>Evaluable topics</b>	<b>10</b>	<b>9</b>	<b>8</b>	<b>7</b>	<b>6</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
Coordinating to send an offer / contract										
Coordinating to plan and execute the audit and send the audit plan										
Ease of communicating with the auditor's central office and how to respond										
Good attitude of staff										
performance and providing the necessary information in the opening meeting										
Attendance of the audit team according to the schedule										
Way of transferring and providing the necessary information when viewing any findings										
Good attitude and behavior of the audit team										
Effectiveness and added value of audit										
Way of presenting audit findings and results in the closing meeting										
Receiving a written report in a timely manner										
The overall effect that the performance of the audit team members had on you										
Lead Auditor										
Auditor 1										
Auditor 2										
Auditor 3										
Auditor 4										
Technical expert										
Your opinion about how we can increase your organization's satisfaction with our service:  If you want to use other services, please mark in the relevant section: Auditing and issuance of other standards <input type="checkbox"/> Training related to management systems <input type="checkbox"/> Attending management seminars <input type="checkbox"/> <input type="checkbox"/> .....										
Completer's name:					Signature:					
Position:					Completion date: .../.../...					
Please send the completed form to E-mail: <a href="mailto:homamcert.uae@gmail.com">homamcert.uae@gmail.com</a> or WhatsApp number (+971) 527742289.										